

City of Sandy Springs 2022 Solid Waste Providers

September 20, 2022



SANDY SPRINGS™

GEORGIA

Background

- The City of Sandy Springs outsources trash/recycling collection services
- Residents and neighborhoods have the option to contract directly with individual private companies that approved to operate in the City
- The City partners with Keep North Fulton Beautiful to provide residents with recycling services
- The City currently has contracts with 13 private companies that provide solid waste services
 - 2 - residential and commercial
 - 3 - residential only
 - 3 - commercial only
 - 5 - specialty services

Private Companies

Residential Only

- Cox Sanitation
- Seegreen Services
- Waste Management
- Custom Disposal Services (HOAs Only)
- Diamond Disposal Inc (HOAs Only)
 - Not currently accepting new clients in the City of Sandy Springs

Commercial Only

- Commercial Disposal
- Republic Services
- Seegreen Services
- Waste Pro
- Waste Management

Specialty Services Only

- Dumpster Rental
 - M & M Waste, Inc (Commercial)
 - Arrow Solid Waste (Residential and Commercial)
 - Waste Eliminator (Residential and Commercial)
- Recycling
 - SA Recycling (Commercial)
- Bulk Waste Removal
 - College Hunks Hauling Junk (Residential and Commercial)

Trash/Recycling Concerns

- Issues/Concerns
 - Delays in service, cancelled service, decline in customer service
 - Staffing Issues
 - Difficulty acquiring new trucks or finding parts to repair aging trucks
 - Increase in fees to residents
 - Limited options of solid waste providers
 - Environmental limitations (fewer recycling programs)
 - Change of trash pick-up guidelines
 - Shift to ASL (automated side loader) trucks, requires yard waste to be in a bin which triggers an additional fee

North Fulton Cities

- City of Alpharetta
 - Provides trash, recyclables, yard waste, and bulky waste collection services to all residents through a contract with Republic Services, Inc awarded via an RFP (5-year contract)
 - Bills residents quarterly in advance
 - Allows commercial properties to work with private companies
- City of Johns Creek
 - Residents can contract with individual private companies that are permitted to provide services in the City
 - (8) private companies available for residential pick-up services
 - Commercial properties can work with the private company of their choice

North Fulton Cities

- City of Milton
 - Residents can contract with individual private companies that are permitted to provide services in the City
 - (7) private companies available for residential pick-up services
 - Required to offer a recycling program to residents
 - (7) private companies available for commercial pick-up services
- City of Mountain Park
 - Provides trash collection services to all residents through a contract with Waste Pro awarded via an RFP (3-year contract)
 - Does not provide yard waste pick-up services – composting of yard waste is encouraged
 - Provides a dumpster once a month for large household items or yard debris

North Fulton Cities

- City of Roswell
 - Residential
 - Collects all household waste in City provided cans using in-house personnel and equipment
 - Recycling, yard waste, and processing services are outsourced via a contract with a third-party vendor (Waste Management)
 - Commercial
 - Collects commercial waste (commercial properties with dumpsters and/or small commercial service containers are required to establish collection services with the City) using in-house personnel and equipment
 - Does not offer commercial recycling collection services; services can be arranged with local private vendors
- Public Collection Events – most cities organize collection events for residents throughout the year
 - Document shredding, hazardous waste, electronics recycling, paint recycling, etc.

Cobb County

- Cobb County does not provide trash collection services. Residents can choose a private company that works best for their needs.
- Special Called Work Session – County Trash Haulers (August 2022)
 - Major Concerns/Issues
 - Residents on specific streets and cul-de-sacs don't have any options for waste haulers to provide service
 - Residents only have one choice of a waste hauler in their community and are not satisfied with the service provided
 - Residents do not want different waste haulers driving through their neighborhood multiple times a week
 - Residents are experiencing missed garbage and recycling pick-ups for consecutive weeks
 - Illegal dumping

Industrywide Trash/Recycling Concerns

- In-house trash pick-up
 - Limited service interruptions
 - Employee retention
 - Individualized complaints – mostly related to the shift to ASL trucks
 - Increase in waste and bulk collection since the pandemic (needing more staff and trucks)
 - Cost (increased labor and tipping fees)
 - Access to trucks and truck repair
- Contracted Services
 - Delayed pick-ups (staffing issues, trucks)
 - Individualized complaints – mostly related to the shift to ASL trucks
 - Decline in customer service (experienced by the City – not residents)
- Preferred Private Companies
 - Increase of cost
 - Cancelled and regularly interrupted service
 - Decline in customer service
 - Limited available options

Available Options

- In-house Service
 - Cost
 - Expenses/Collection Fees
 - City of Roswell
 - Expenditures: \$13,746,107
 - Residential Refuse Collection Fees: \$7,940,861
 - Commercial Refuse Collection Fees: \$4,328,880
 - Cities have noted only 50% of solid waste expenses covered by collection fees
 - Trucks
 - Processing Service
- Contract with a Private Company
 - Establish/terminate service, customer service, billing
- Continue Allowing Private Companies to Serve City Residents

Other Available Options

- Continue Expanding Our Organic Waste/Composting Programs
 - Benefits
 - Less waste in landfills
 - Less pick-ups needed due to a reduction of household waste
 - Reduces the amount of trucks on the road/less wear and tear on City streets
 - Less noise pollutions
- Waste minimization programs
 - Repair Event
 - Providing minor repair services for common household items keeping them out of the landfill (volunteer opportunities for local businesses to strengthen relationships in the community)
 - Education and Annual Events
 - Inform residents about residential waste prevention and programs and host annual recycling events (shredding events, textile recycling events, donation locations, reuse swap events, etc.)

Questions?

